



HOUSE CLICKERS LTD- Sales Terms and Conditions

Service – All prices are inclusive of VAT (Please tick the appropriate service you require) SA – Sole Agency.

- ☐ SA: (Under £130k) _____ ☐ SA: (£130k-£200k) _____ ☐ SA (200k -300k) _____
- ☐ SA (300k- 400k) _____ ☐ SA (400k+) £ _____ ☐ Multi Agents: £ _____
- ☐ Bespoke Service: £ _____

Section A – Property Details

Property Address: _____ Agreed Asking Price of

£

Post Code: _____

Property Tenure: **Freehold/ Leasehold/ Share of Freehold** (If not leasehold please continue straight to section c)

Section B

Years remaining on the lease: _____ Service Charges: £ _____ or _____ % pa

Ground Rent: £ _____ or _____ % pa

Management company Details: (If Applicable) _____ Contact Number: _____

Section C – Client/s Information

(Co owner's information if joint ownership)

Client Name: _____

Client Name: _____

Client Contact Address: _____

Client Contact Address: _____

Post Code _____

Post Code _____

Main Contact Number: _____

Main Contact Number: _____

Email Address: _____

Email Address: _____

Contract Term - This agreement is based on a 12-week fixed period; either party may terminate such a contract by giving 4 weeks' notice in writing. Such notice cannot be served prior to the 8th week of instruction due to this minimum period.

Energy Performance Certificate (EPC) – It is a legal requirement to have a valid EPC before marketing can commence on your property if you do not have an existing one House Clickers Ltd will complete one for you at no extra charge.

Charges Payable – House Clickers Ltd charges are inclusive of VAT and are agreed prior to the marketing of the property and due on completion unless you have chosen an pay upfront service. Charges are payable via BACS to House Clickers Ltd in line with and on signing of this agreement. Any upfront Fees are refundable Within the Fourteen day cooling off period and cancellation has been received in in the correct timeframe, however if any works have been conducted you will be charged accordingly to compensate House Clickers Ltd for the work completed.

In the event a change of agency occurs, if a buyer proven to be originally introduced by Houseclickers Ltd progresses with a purchase through the newly instructed agents within a 6 months timeframe from change of agency the full fee would be due to Houseclickers Ltd.

Connected Persons – As required by section 21 of the Estate Agents act 1979, unless specifically stated otherwise, we are not aware of any personal interest existing between ourselves or anyone employed by House Clickers Ltd or any connected person(s) and yourself (elves). If you are/or become aware of such an interest you should notify us immediately.

Anti-Money Laundering Regulations – House Clickers Ltd are subject to the Money Laundering Regulations 2007. As a result, we will request suitable identification and will be unable to proceed with any work on your behalf if we are unable to obtain this from you.

Data protection and privacy policy – House Clickers Ltd are registered under the Data Protection Act 1998 and we undertake to comply with the Act in all our dealings with your personal data.

Complaints Procedure – Although we strive to offer you the highest level of service, we recognise that you may not always be satisfied with what we deliver for you. In the first instance we would encourage you to discuss any issues verbally and informally with us and we will endeavour to try and resolve any issues raised. If matters cannot be resolved in the first instance then we would require you to put your concerns in writing, this would be acknowledged within 3 working days, the matter will be addressed and a response will be returned hopefully with a resolve within 21 working days. . If for whatever reason you feel we have not been able to resolve your complaint satisfactorily the next step would be to contact The Property Ombudsman of which we are members. www.tpos.co.uk

Sales Service & Charges (VAT Inclusive due on completion)

Sole Agency	Bespoke Services TBA	Multiple Agents
Free Property Valuation		Free Property Valuation
Floor Plan & Photos		Floor Plan & Photos
Sales Board		Sales Board
Epc		Epc
Advertising on Rightmove + Many more		Advertising on Rightmove + Many more
Qualify potential buyers		Qualify potential buyers
Arrange Viewings		Arrange Viewings
Conduct Viewings		Conduct Viewings
Viewing Feedback		Viewing Feedback
Offer Negotiation		Offer Negotiation
Sales Progression		Sales Progression
Key Hand Over		Key Handover

I confirm that the above information is accurate and that I have read and understood the terms and conditions within this document. I understand that I may have the right to cancel this agreement under the Cancellation of Contracts made in a Consumer's Home or Place of Work etc Relations 2008 and confirm that I wish for The House Clickers Ltd to commence with the marketing of my property immediately. I accept that in signing this document I am bound by its entire contents.

(Legal Owner 1)

Signed:

Print Name:

Date:

(Legal Owner 2)

Signed:

Print Name:

Date:

17. Right to Cancel

The Right to Cancel off-premises contracts is regulated by provisions contained in Part 3 of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013: Contracts entered into off-premises or at distance are subject to a 14 day "cooling off period". Where contracts are made off premises, you have the right to cancel the contract within a 14-day period starting the day after the date these terms and conditions are agreed - **SUBJECT TO THE TERMS BELOW**. In the event you wish to cancel the contract you must, within the 14 day "cooling off period", inform House Clickers of your decision to cancel by email to enquiries@houseclickers.co.uk Where contracts are cancelled within the specified 14 day "cooling off period" and you have not instructed House Clickers to begin any of the Services, there will be no charges due and you will be entitled to a full refund of any payments already made.

I/We would like to confirm the cancellation of the contract previous agreed with House Clickers in accordance with the right to cancel policy.

Signed _____ Date _____

Print Name _____

